# THE ZOO IN FOREST PARK AND EDUCATION CENTER

Programs Zookeeper		
Full-time	Starting pay: \$15/hour	

# **Job Description**

This position reports to the Senior Zookeeper and/or Director of Operations. The employee's time will be split between general animal care and Education programming/activities.

# **ROLE AND RESPONSIBILITIES**

## **Education**

- Serve as lead educator for programs both on- and off-site
- Design and implement science-related programs and activities that can be used in Zoo on the Go, Zoo camp, birthday parties, Discovery programs, Pond Study, Guided Tours, Keeper Talks, assemblies and booths
- Develop program-specific curriculum to be used in conjunction with community partners (i.e. schools, after school programs)
- Oversee maintenance of all outreach animal travel carriers, Zoo on the Go van and other Education equipment
- Ensure all handling and transport of animals is conducted in a safe and comfortable manner
- Participate in special events for/at the Zoo
- Help determine current and future needs related to outreach/program animals
- Develop relationships with outreach animals
- Research habitat, history and other information related to outreach animals
- Help develop enrichment activities for outreach animals
- Staff booths, fairs and other community events to promote Education programs
- Conduct follow-up surveys and track program outcomes
- Market new and existing educational events on behalf of the Zoo
- Manage and oversee education department interns/volunteers/part-time staff
- Oversee all Zoo Camp activities, including Crew in Training (CIT) program
- Maintain a safe, clean work environment, including the Discovery Room
- Establish the Zoo as a science resource by creating and maintaining relationships within the community
- Create and meet goals related to the number and frequency of programs held year-round
- Assist with grant proposals related to Education programming
- Provide monthly report on all Education activity, including geographic reach of programs
- Draft/review educational signage for Zoo exhibits
- Provide photos/testimonials to be used for marketing purposes
- Maintain inventory and organization of all materials used for programs and events
- Assist in annual budget development

#### **Animal Care**

- All aspects of animal care, including cleaning and disinfecting of all animal habitats, carriers, infirmary, food storage and living quarters
- Preparation and provision of food and water for animals, as established by schedules and feeding requirements
- Maintenance of grounds adjoining animal quarters and within structures, keeping all areas free of cobwebs, ensuring all holes are filled and weeds are removed

- Proactively address minor or emergency repairs to zoo buildings and facilities
- Observe and report on health and well-being of all animals
- Segregate and/or monitor any animals requiring special care due to injury, illness or other circumstances at the direction of the Senior Keeper, Curator or Zoo Veterinarian
- Transfer animals from one enclosure to another as required, catching and crating animals for transport
- Patrol Zoo buildings and facilities to prevent injury to animals or visitors
- Enforce all Zoo rules and regulations
- Answer inquiries and provide general information concerning Zoo exhibits and activities
- Related work, as required and assigned

## **Skills Required:**

- One to three years' experience handling exotic animals
- Associate's degree required; bachelor's degree in science, zoology or education preferred
- Some management experience
- Comfortable speaking in public
- Excellent written and verbal communication skills
- Exceptional customer service
- Familiarity with basic computer programs
- Attention to detail
- Willingness to be flexible and adapt to new situations
- Ability to multi-task
- Personable and outgoing
- Ability to function well as part of a team
- A valid driver's license
- Willingness to work some evenings and weekends
- Able to lift 50 pounds
- Able to work in all weather conditions

Reviewed By:	Name	Date:	Date
Approved By:	Name	Date:	Date